

Navigating Your Praxis Journey - Frequently Asked Questions

REGISTRATION

Which test(s) do I need to take?

Check the [State Requirements page](#) on the Praxis website for the state in which you are planning to become certified, or contact your state's department of education. Each state using the Praxis® test sets its own testing requirements.

How do I register online?

See [How to Register Online Link](#)

What do I need to register online?

A [Praxis account](#).
A valid mailing address.
A valid email address.
An accepted form of payment (credit/debit card or PayPal® account).
See [How to Register Online](#).

Is there a service fee for registering online?

Yes. A 3% online service fee applies to all online transactions.

Which browsers are supported by the online registration system?

The online registration system supports the latest versions of Microsoft Edge, Firefox®, Google Chrome™ and Safari® browsers.

Is the online registration site secure?

- Yes. We use a number of techniques to secure your visit.
- We authenticate you using the unique username and password you have provided.
- After 30 minutes of inactivity on the site (i.e., you step away from the computer or switch to another website), the system will close your connection.
- When we take your credit card, we use standard secure-encrypted methods to transmit your account information.

How is my information used by the testing program?

Your biographical information is used to gather information for research purposes and to further ensure the validity and fairness of the test questions. See our Privacy and Security policy at the bottom of each page.

What can I do through my Praxis account online?

1. Register for a test.
2. Select a test center.
3. Reserve a seat.
4. Order test prep materials.
5. Provide demographic information about yourself.
6. Pay for the test.
7. Select recipients for your test scores (if applicable).
8. View your order history.
9. View your order receipts.
10. Make changes to your registration (service fees may apply).
11. View your scores.
12. Order additional score reports.
13. Update your personal information or profile.

What should I do if I forget my username and/or password?

On the [sign-in page](#), click “Forgot Username” or “Forgot Password.”

How do I reset my password?

After signing in, select the Profile link, and then, select the Edit button in the Password section of your profile.

I spelled my name incorrectly, or my name has changed. How do I correct this?

Only misspellings of your name can be corrected. Name changes cannot be made. If your name has changed for any reason, including marriage, you must still present primary identification in the name under which you registered, or you will not be permitted to test.

If you require further assistance, please contact [Customer Service](#).

Why was I taken back to the sign-in page in the middle of my registration?

If you do not interact with the praxis.ets.org site for 30 minutes or more, your session may expire. You will be taken back to the sign-in page.

How do I add another test for the same test date after I have completed and exited the registration process?

To add a test, simply register for the new test the same way you registered for the previous test. There is no service fee to create a new test registration.

How long after I register online should I wait to call to confirm my registration has been received by ETS?

There is no need to call to confirm your registration. Once you have completed an online registration and checked out, your information has been received at ETS.

Am I guaranteed a seat at a center if I register online?

ETS provides real-time seat assignments. You will be advised of seat availability when you select a test center. You must complete the registration process, including payment, and check out to guarantee your seat assignment.

What if I can't find a test center that still has a seat for me?

Many centers fill up quickly, so you may want to consider searching for test centers in neighboring states.

NOTE: If you test at a center in a neighboring state, be sure to select the state to which you'll apply for certification as a score recipient to ensure your scores are reported to your state's teacher credentialing agency.

How do I cancel my registration and receive a refund?

Learn about canceling your registration and receiving a refund on the [Registering For A Praxis Test page](#).

TEST PREPARATION

Do you offer free test preparation?

Yes! You'll receive a free Interactive Practice Test when you register for your test. In addition, you can download a Study Companion and Study Plan to help you prepare for your test.

Where can I find additional test prep for my test?

Visit [our storefront](#) or your specific test page to find a variety of Praxis-aligned preparation resources to support your journey.

AT HOME TESTING

Can I take my Praxis test from home?

For a list of Praxis test titles that are available to take at home, please visit the [At Home Testing page](#).

What equipment do I need to test at home?

To ensure your equipment and environment meet the requirements to test at home, please visit the [Praxis Test At Home Requirements page](#).

PRAXIS BRIDGE

Who is eligible for Praxis Bridge?

- Candidates that have attempted any of the tests currently offered for Praxis Bridge.
- Candidates who have scored within 1 SEM of the state passing score as defined by their state licensure agency.
- Candidates who want to teach in a state that has adopted the program.

How do I know if my state participates in Praxis Bridge and what test titles they allow?

A. Visit your state overview page on the Praxis website. If your state has adopted Bridge, information on which titles are available will be provided there.

GETTING SCORES

When will my scores be available?

To determine when your scores will post to your online account, please visit [Getting Your Praxis Scores](#).

Where can I find help understanding my scores?

Support for understanding your score report can be found on [Understanding Your Praxis Scores](#).

OTHER

Are there any special instructions for individuals pursuing American Speech-Language-Hearing Association® (ASHA) certification?

Yes. If you are an Audiology or Speech Language Pathology test taker, you should refer to the ~~Audiology/Speech Language Pathology Attending/Recipient Code List~~ (PDF) when selecting your attending institution and designated score recipients (if applicable) to ensure that the correct department and/or agency receives your scores.